

Terms and Conditions

1. Following Terms and Conditions are applicable to our order for the following good(s)/product(s)

Motor vehicle for the transportation of handicapped persons, units (1)

Motor vehicles for the transportation of handicapped persons shall be vehicles according to DIN 75078 Part 1 and part 2

unless otherwise specified in a special supply agreement or quality agreement between action medeor and manufacturer / wholesaler.

Supplier

2. The order is under suspensory effect that the supplier has a valid licence to produce, convert and/or supply the requested good/product according to the competent authority of the country.
3. The supplied Motor vehicle for the transportation of handicapped persons shall be provided with a certificate according to DIN 75078 Part 1 and part 2.

Product

4. Safety regulations for the goods and its intended purpose must be respected according to the respective EU standard
5. Electronic equipment shall be in compliance with EU legislation (CE marking).
6. In case the product includes batteries or is classified as dangerous good (e.g. liquids/lubricants), the supplier provides the Material Safety Data Sheet including transport information and technical data sheets.

Delivery

7. Delivery terms are to be confirmed at the time of ordering.
8. If delivery is delayed due to unexpected reasons or reasons outside of the responsibility of the manufacturer /wholesaler, the delivery period is prolonged by the duration of the incident.
9. If delays occur which are not unexpected or within the responsibility of the manufacturer/wholesaler action medeor may claim compensation.

Shipment

10. The manufacturer / wholesaler has to choose appropriate transport packaging in order to limit the risk of transport damages.



11. Shipment is done according to special transport requirements as indicated by action medeor at the time of order.

Rights of action medeor in case of quality defects

12. In the case that supplied goods do not comply with the data / information given in the product specification, action medeor may consider this as faulty delivery. The same applies to flaws which were not found upon receipt of the product.
13. In case of faulty goods/products/ a faulty delivery the manufacturer / wholesaler has to deliver compensation within 12 weeks after the defect has been determined or the manufacturer / wholesaler has to provide a credit note covering all arising costs (e.g. for destruction) or compensation.
14. If transport conditions were not compliant, action medeor reserves the right to not accept the goods.

Safety

15. For equipment with serial number, action medeor commits to follow the traceability of all product received by manufacturer / wholesaler, in order to be able to organize a product recall if needed.
16. Manufacturer / wholesaler and action medeor commit to record and forward any safety issues or quality complaints involving one of the products received by action medeor to the other party as soon as possible.